

Chino Valley Fire



Annual Report 2016



CHINO VALLEY FIRE

2016 BOARD OF DIRECTORS



Brian Johsz
President



Sarah Ramos-Evinger
Vice President



John DeMonaco
Director



Mike Kreeger
Director



Ed Gray
Director

PRESIDENT'S MESSAGE

I had the pleasure of serving you as the 2016 President of the Chino Valley Fire District's Board of Directors. The year was filled with many achievements that were enhanced through the relationships we have formed while serving our constituents in the cities of Chino, Chino Hills and unincorporated areas of San Bernardino County.

The District's dedication to continue to find new and innovative ways to deliver the highest level of customer service to our residents has driven change in our service delivery model by increasing service and lowering response times. We have also increased our presence throughout our communities and have continued to build on the foundation of service and trust. The fiscal stewardship of the Fire District along with continued pension reform is also a testament to our commitment to planning for our future.

It was an honor to serve as the Board President, and I look forward to continuing to serve you.

BOARD OF DIRECTORS OVERVIEW

The Chino Valley Fire District is an independent Fire District governed by a five-member, locally elected Board of Directors.

The Board of Directors serve as the policy-making body of the Chino Valley Fire District and are responsible for providing financial oversight and establishing policy direction that maximizes the value of Fire District services to the Chino Valley.

Fire District elections are managed by the San Bernardino County Registrar of Voter's Office. Elected Board Members serve four-year staggered terms. Each November, the Board of Directors vote a fellow board member into the seat of Board President and Board Vice President.

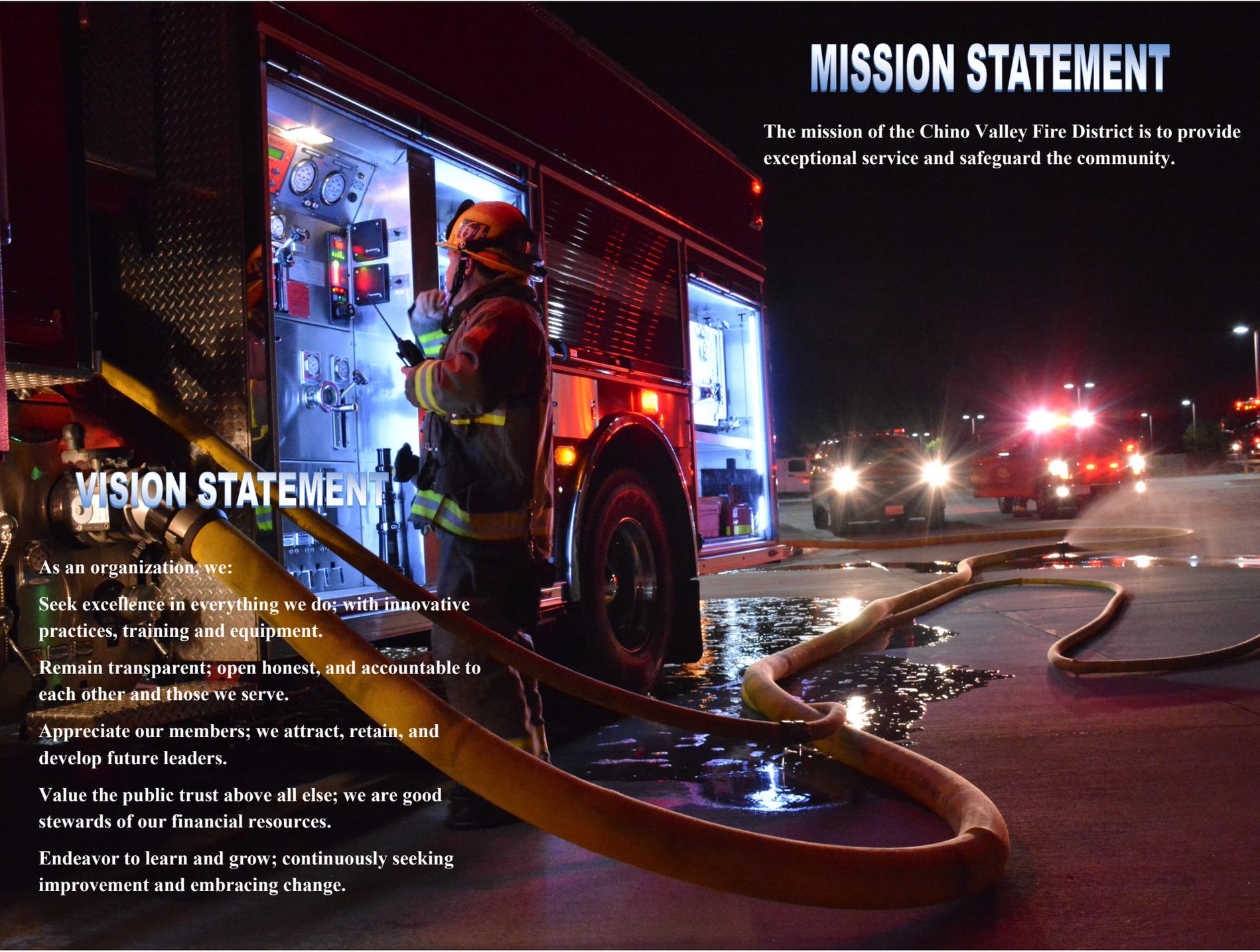
The Fire District consists of approximately 80 square miles of urban and wildland areas in the cities of Chino, Chino Hills and unincorporated areas of San Bernardino County. The approximate population for these service areas is 170,845.

The Fire District Board of Directors are committed to serving our communities with faithfulness, integrity, respect and excellence, while providing professional, skilled, courteous and compassionate customer service.



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MISSION STATEMENT

The mission of the Chino Valley Fire District is to provide exceptional service and safeguard the community.

VISION STATEMENT

As an organization, we:

Seek excellence in everything we do; with innovative practices, training and equipment.

Remain transparent; open honest, and accountable to each other and those we serve.

Appreciate our members; we attract, retain, and develop future leaders.

Value the public trust above all else; we are good stewards of our financial resources.

Endeavor to learn and grow; continuously seeking improvement and embracing change.

YOUR FIRE CHIEF



VALUES

F AITHFULNESS

We are fully committed, invested and engaged in the communities we serve.

I NTEGRITY

We lead by example, according to the highest ethical and professional standards.

R ESPECT

We treat each other, and those we serve with compassion, dignity, and value.

E XCELLENCE

We are relentless in our pursuit of the highest possible standard of quality.



As Fire Chief of the Chino Valley Fire District, I am honored to present the 2016 Annual Report. The content of this report demonstrates our commitment to serving the residents of our community in an efficient, effective and fiscally responsible manner.

In 2016, the Fire District completed more than 3,000 fire and life safety inspections. We increased our presence in the community through educational programs in which we interacted with nearly 33,000 community members. We worked to engage our youth through valuable fire and life safety programs in our local schools and daycare facilities. We also continued to provide mentorship to those interested in a career in the Fire Service through our Explorer Program.

Our First Care Provider Program, which prepares the public for active shooter situations, has received great reviews and has been very well attended. We are also very excited about our newest program, Remembering When, which provides fire safety and fall prevention information to older adults.

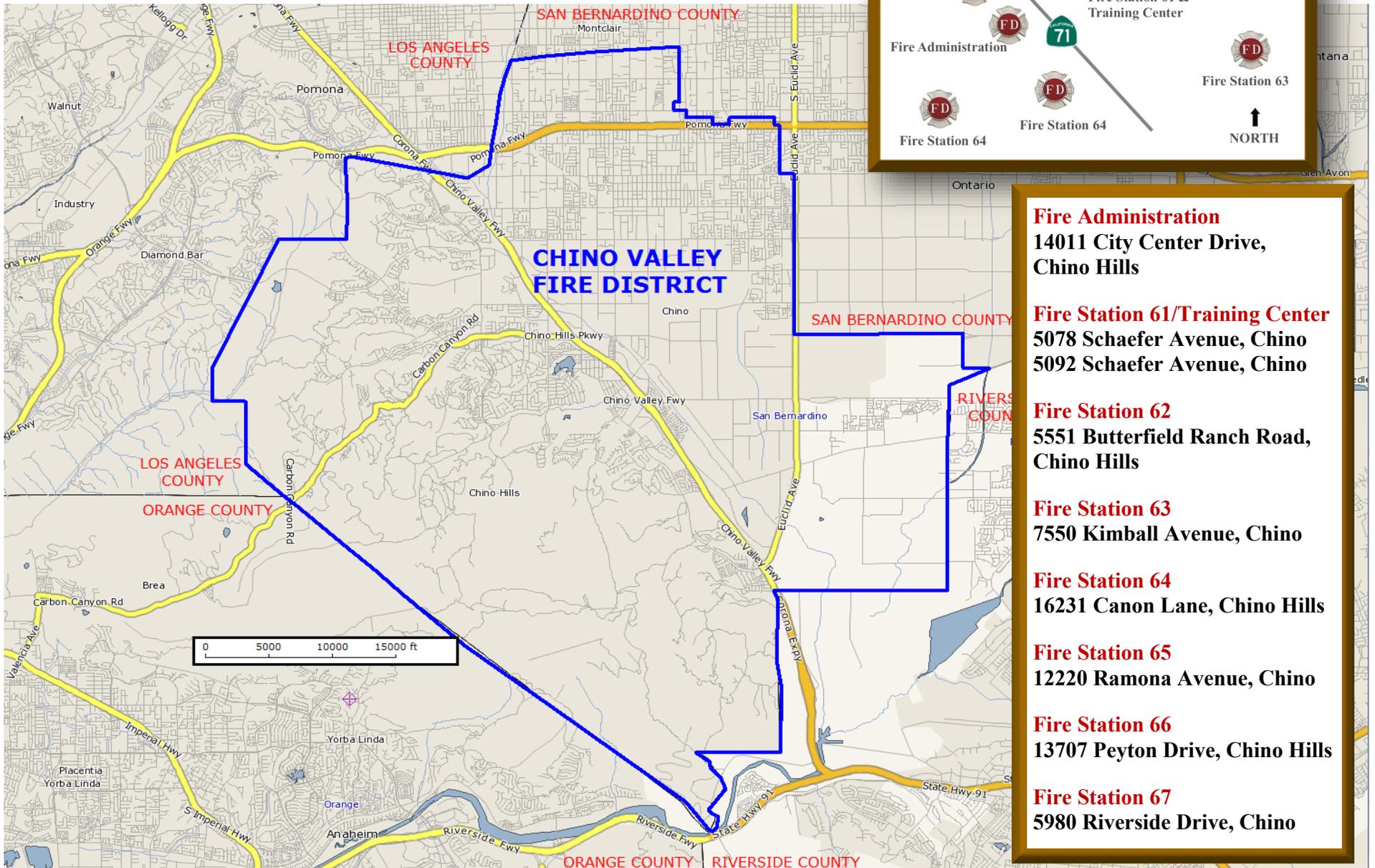
To continue to meet the needs of our growing community, we implemented a new service delivery model, which added four paramedic squads; resulting in a 50 percent increase in the number of staffed emergency response units available to serve the community. Since implementation of this program, unit availability has increased and response times have decreased.

We have also placed a new ladder truck into service that is equipped with rescue equipment, which includes the Jaws of Life used to extricate victims that become trapped as a result of a vehicle collision. Other equipment on the ladder truck includes a 100 foot ladder, ventilation and forcible entry tools for use at structure fires, and advanced life support equipment for paramedic services. The new ladder truck will serve our community well for many years to come. In addition, we purchased a building for use as a fire apparatus maintenance facility, which will allow the Fire District to maintain our own fleet of emergency vehicles in a more cost effective and efficient manner. The acquisition of the facility was strategically planned for many years and it was purchased without incurring any long term debt.

The Chino Valley Fire District is committed to providing excellent care and service to the citizens of our community. We will seek to evaluate our operations to ensure that we continue to be efficient, effective and fiscally responsible with the service we provide to the residents of the Chino Valley. It is my pleasure to serve as Fire Chief of this outstanding organization!

CHINO VALLEY FIRE

SERVICE AREA & FIRE STATIONS



- Fire Administration**
14011 City Center Drive,
Chino Hills
- Fire Station 61/Training Center**
5078 Schaefer Avenue, Chino
5092 Schaefer Avenue, Chino
- Fire Station 62**
5551 Butterfield Ranch Road,
Chino Hills
- Fire Station 63**
7550 Kimball Avenue, Chino
- Fire Station 64**
16231 Canon Lane, Chino Hills
- Fire Station 65**
12220 Ramona Avenue, Chino
- Fire Station 66**
13707 Peyton Drive, Chino Hills
- Fire Station 67**
5980 Riverside Drive, Chino



The Chino Valley Fire District proudly serves the cities of Chino, Chino Hills and unincorporated areas of San Bernardino County.





AT A GLANCE

CHINO VALLEY FIRE

- Operates seven Paramedic Engine Companies, a Paramedic Truck, and four Paramedic Squads that provide Advanced Life Support Care.
- Operates various specialty teams that include Urban Search and Rescue and Hazardous Materials.
- Empowers residents with knowledge and skills through various classes offered by the Fire District, which include CPR, CPR & First Aid, and First Care Provider.

Square Miles Covered by CVFD	80
Population in the Chino Valley	170,845
Number of Fire Stations	7
Number of Personnel	140
2016 Calls for Service	11,586

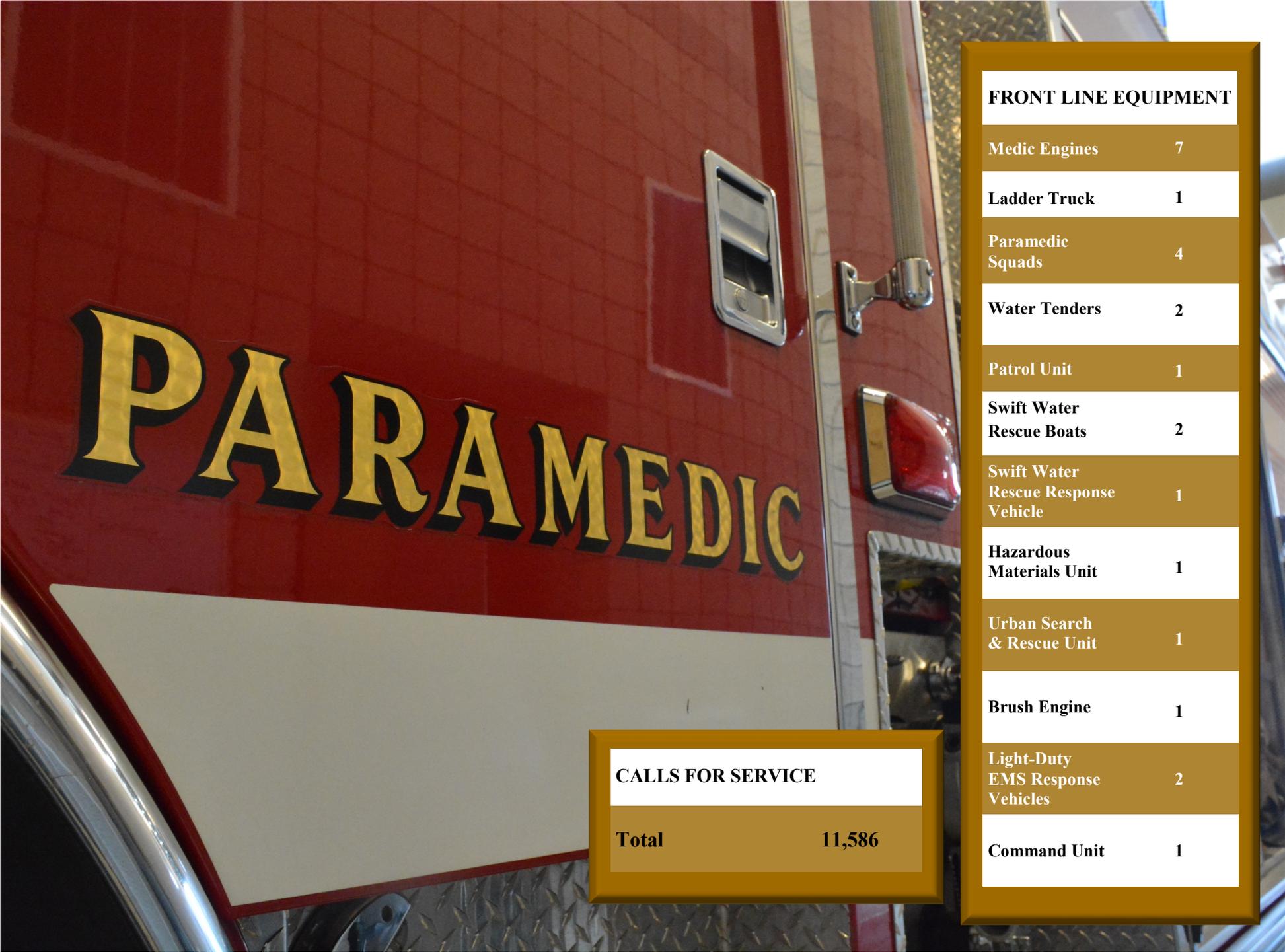
EMERGENCY SERVICES

Emergency Services is the largest division of the Chino Valley Fire District.

Fire personnel under this division are responsible for medical emergency responses, fire suppression, rescue activities, and the mitigation of disasters.

The Emergency Services Division is overseen by the Emergency Services Deputy Chief and is comprised of three shifts. Fire suppression personnel work 24 hours a day, seven days a week, 365 days a year.





FRONT LINE EQUIPMENT

Medic Engines 7

Ladder Truck 1

Paramedic Squads 4

Water Tenders 2

Patrol Unit 1

Swift Water Rescue Boats 2

Swift Water Rescue Response Vehicle 1

Hazardous Materials Unit 1

Urban Search & Rescue Unit 1

Brush Engine 1

Light-Duty EMS Response Vehicles 2

Command Unit 1

CALLS FOR SERVICE

Total 11,586



PARAMEDIC SERVICES

The Chino Valley Fire District provides advanced life support (ALS) care to approximately 170,845 people in the cities of Chino, Chino Hills, and surrounding unincorporated areas of San Bernardino County. The majority of our personnel are state certified paramedics, enabling the Fire District to deliver the highest level of emergency pre-hospital care. Fire District paramedics provide state-of-the-art advanced life support care, including pre-hospital 12-lead ECGs, standing orders for patients with acute coronary syndrome, and transcutaneous cardiac pacing.

The Emergency Medical Services (EMS) department is staffed with an EMS nurse, a paramedic training captain and an administrative assistant. This staff is responsible for maintaining the EMS program, which includes training, compliance, quality assurance, and patient reporting systems. Our Medical Director, Dr. Kevin Parkes, functions in an advisory capacity and also provides continuing education, as needed.

The EMS Department also provides community outreach programs that include Community CPR and First Care Provider classes. First Care Provider classes teach the public how to transition from a bystander to a first care provider that can help save a life by preventing someone from hemorrhaging after sustaining a gunshot wound or other type of injury that has the potential to cause significant bleeding.



COMMUNITY PREPAREDNESS

First Care Provider Class

2,500 (participants)

COMMUNITY CPR PROGRAM

Traditional Heartsaver
CPR & AED Class

Traditional Heartsaver
First Aid with CPR & AED Class

Basic Life Support for Health
Care Providers (CVFD Personnel)

Hands Only CPR

Heartsaver CPR & AED
Instructor Courses for
Law Enforcement Partners

Approximate Total Reached

1,000

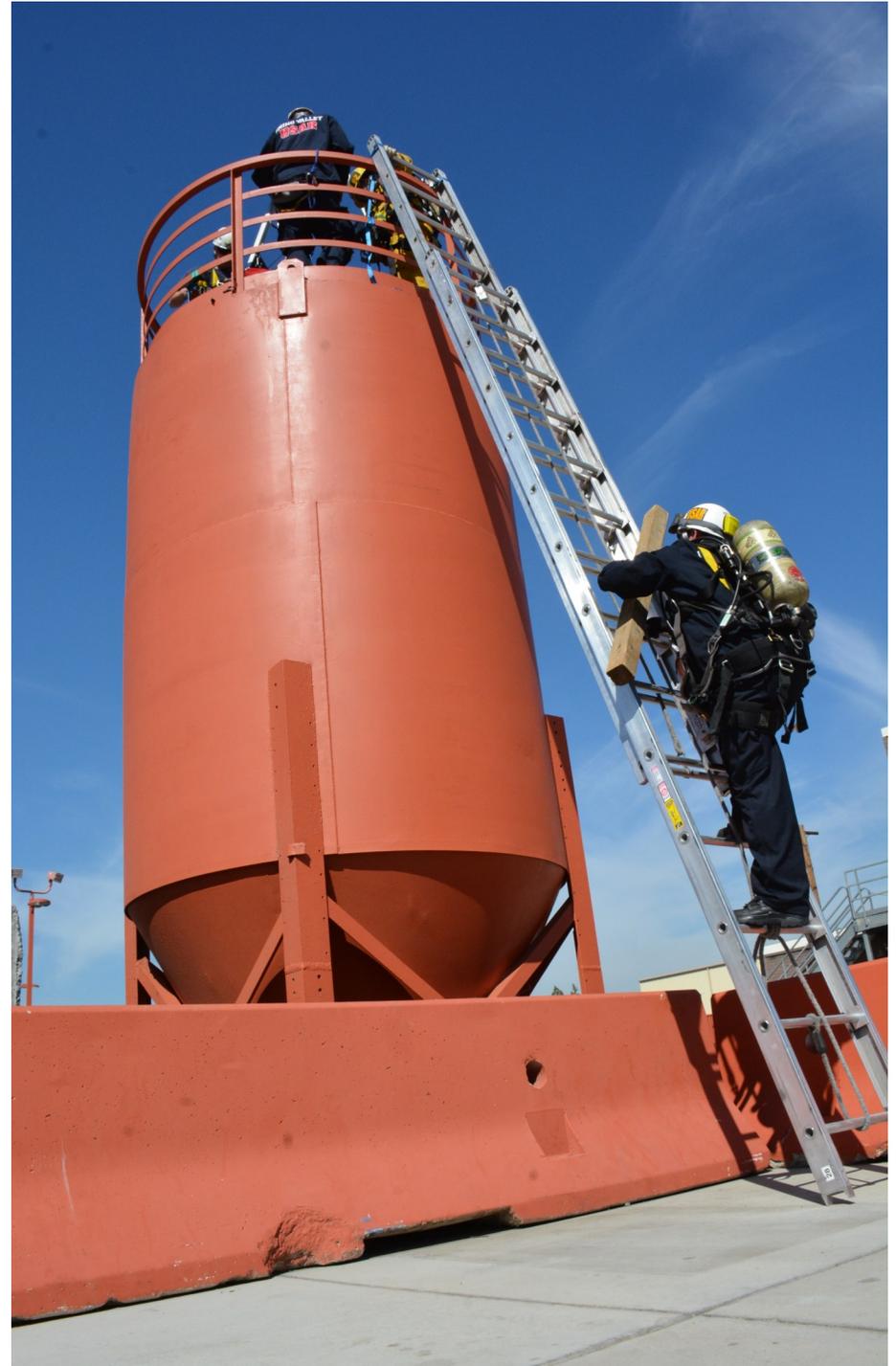


TRAINING

Chino Valley Fire District Firefighters are trained and ready to respond to any type of emergency incident that the Chino Valley may face.

The Training Division combines classroom, computer and hands-on applications for training. Below are examples of training for Suppression personnel:

- Wildland Firefighting
- Company Officer Development
- Engineer Development
- High-Rise Firefighting
- Search and Rescue
- Firefighter-Down Rescue
- Firefighter Self-Survival
- Rope Systems
- Helicopter Operations
- Structural Firefighting Tactics
- Salvage
- Active Shooter
- Advanced Cardiac Life Support
- CPR
- Continuing Education Units for Paramedics
- Confined Space Rescue
- Trench Rescue
- Automobile Extrication Techniques
- Building and Shoring
- Ladders
- Command and Control



COMMUNITY RISK REDUCTION

Community Risk Reduction is responsible for maintaining a safe environment in the Chino Valley through a professional balance of education, engineering, community outreach, and compliance.

Community Risk Reduction is divided into three sections to better serve the public:

- **Community Development**
- **Community Compliance**
- **Community Preparedness**



COMMUNITY DEVELOPMENT

Community Development ensures all new construction in the Chino Valley is code compliant by working with developers prior to building design to ensure code requirements are understood and met.

Fire District personnel review plans prior to construction and issue permits for various construction related projects.

Once plans are approved and permits have been issued, inspections are conducted to ensure compliance with approved plans, codes, and/or standards.



PERMIT TYPE	PERMITS ISSUED	INSPECTIONS
New Construction	639	773
Tenant Improvements	111	125
Sprinklers	632	1,260
Fire Alarms	76	181
Solar	884	880
Special Events	112	30
Other	136	192

COMMUNITY COMPLIANCE

Community Compliance oversees the Fire District’s Vegetation Management program, which consists of biannual inspections conducted by fire personnel to ensure proper clearance of vegetation and other combustible materials.

Community Compliance also oversees the Fire District’s Fire Investigation program. Fire investigators are highly trained specialists that use a systematic approach and knowledge of basic fire science to conduct their investigation. Fire investigators are also trained to gather evidence for prosecution in the event of arson.

Community Compliance also oversees fireworks enforcement during the 4th of July holiday. Fire inspectors inspect fireworks booths in the city of Chino on a daily basis to ensure fireworks are stored and handled properly. Our staff sorts and tracks all confiscated illegal fireworks in partnership with local law enforcement, ensuring proper disposal.



FIREWORKS STATISTICS	
Confiscated Fireworks	1,045 pounds
Citations Issued	80
Fireworks Related Fires	2
Fireworks Related Injuries	0
Fireworks Booth Inspections	120

FIRE INVESTIGATIONS	
Investigations Conducted	55

WEED ABATEMENT	
Total Parcels in Chino & Chino Hills	49,297
Brush Inspections	303
2016 Spring Non-Compliant Parcels	301
2016 Spring Parcels Abated by Contractor	60
2016 Fall Non-Compliant Parcels	142
2016 Fall Parcels Abated by Contractor	15

COMMUNITY PREPAREDNESS

Community Preparedness empowers the public with knowledge so that they can prepare for any emergency situation that the Chino Valley may face.

Community Preparedness educates all segments of the population on fire and life safety, earthquake preparedness, flooding, and wildland fires.

Community Preparedness works in partnership with community groups, volunteer organizations, non-profit organizations, our local schools, and community leaders. Community Preparedness oversees the Fire District's website and social media platforms, which include Facebook, Instagram, Twitter, and YouTube.



OUTREACH TYPE	NUMBER OF EVENTS	NUMBER OF CONTACTS MADE
School Presentations/ Student Outreach	43	9,355
Community Events/ Outreach Booths	54	19,320
Fire Extinguisher Training	13	450

SOCIAL MEDIA PLATFORM	FOLLOWING
Facebook	3,387
Instagram	1,082
Twitter	987
YouTube	19,624 (views)

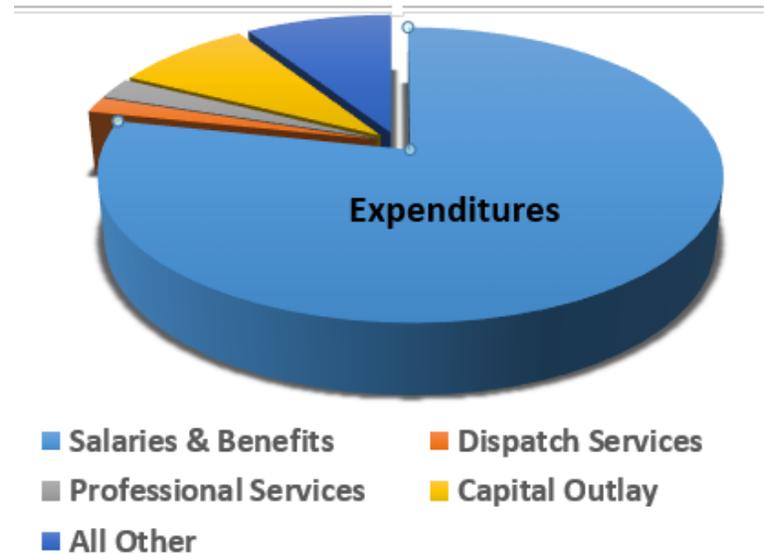
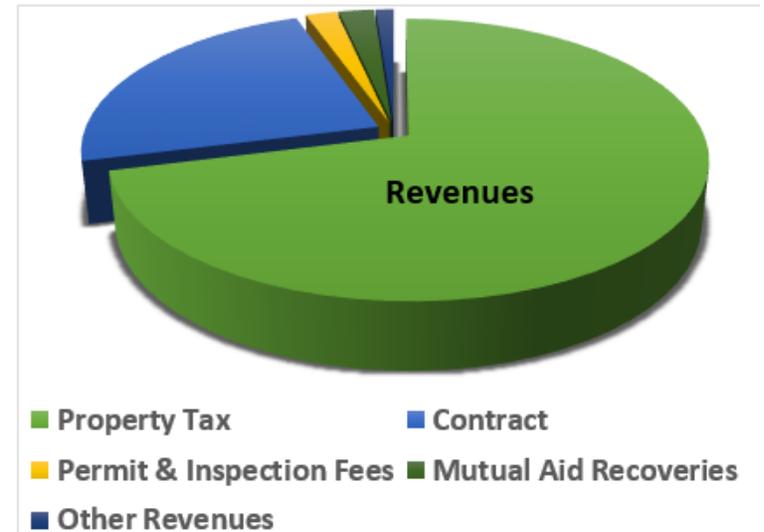
FINANCE

For the fiscal year ended June 30, 2016, General Fund revenues totaled \$34.9 million against total expenditures of \$34.1 million. The District invested nearly \$3 million in capital outlay during the year, highlighted by the purchase of a fleet maintenance and storage facility, fulfilling a long-term strategic goal.

FY16 REVENUES, EXPENDITURES & CHANGES IN FUND BALANCE

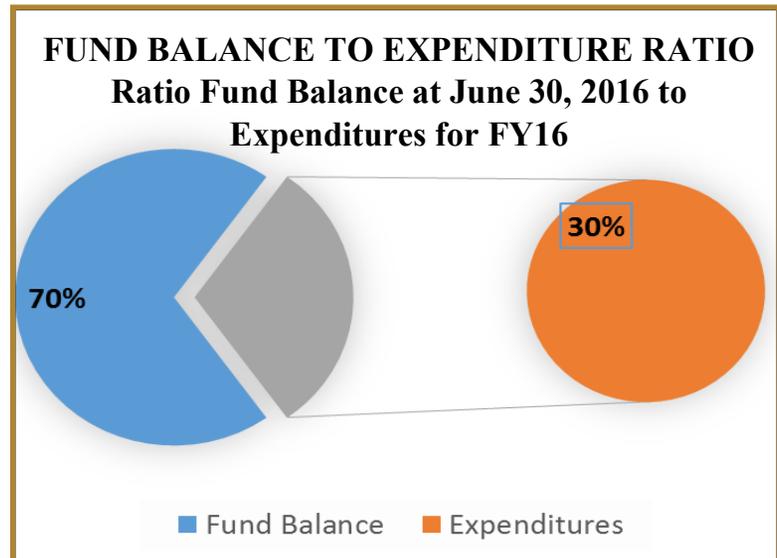
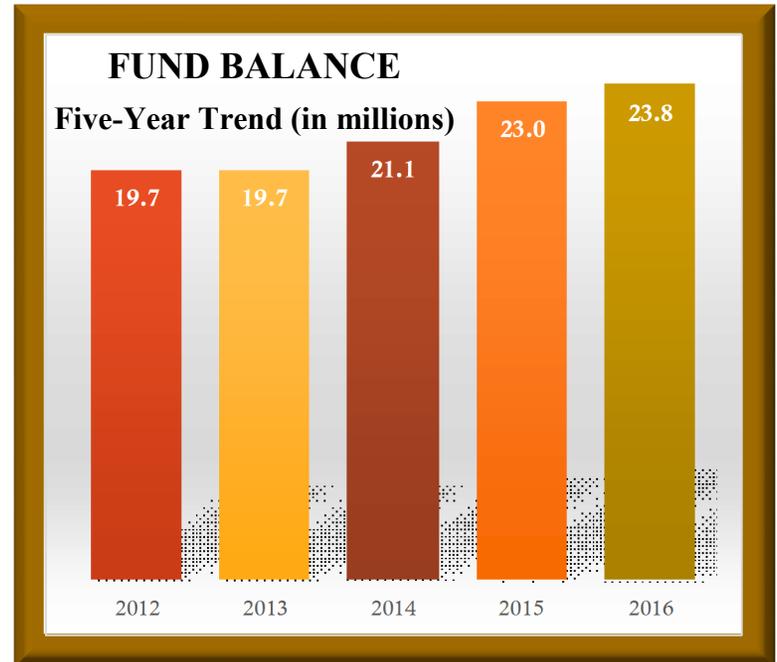
REVENUES	\$ (in Millions)	% of Total
Property Tax	\$24.8	71%
Contract	8.2	24%
Permit & Inspection Fees	0.7	2%
Mutual Aid Recoveries	0.8	2%
Other Revenues	0.4	1%
Total	\$34.9	100%

EXPENDITURES	\$ (in Millions)	% of Total
Salaries & Benefits	\$26.7	78%
Dispatch Services	0.6	2%
Professional Services	0.8	2%
Capital Outlay	2.9	9%
All Other	3.1	9%
Total	\$34.1	100%
NET CHANGE IN FUND BALANCE	\$0.8	2%
<i>*Percent of revenues</i>		



FINANCE

The five-year trend in Fund Balance demonstrates a continuing level of financial stability. Fund Balance at June 30, 2016, equaled about 70% of 2015-16 total expenditures.



COMMUNITY LIAISON OFFICER

The Community Liaison Officer program is designed to assist community members during the recovery process after a fire or other emergency.

Community Liaison Officers provide information and assistance with the following:

- Temporary shelter
- Obtaining clothing and food
- Insurance issues
- Caring for damaged photographs
- Personal needs



FIRE CHAPLAIN

The Fire Chaplain program is staffed by volunteers who have a desire to serve within the Chino Valley. They provide spiritual ministry after a traumatic event to Fire District employees and their families, as well as Chino Valley residents.

Fire Chaplains serve non-denominationally and do not promote a doctrinal position or take the place of a family pastor.

Trained and experienced chaplains are available around the clock to provide comfort, encouragement, and support.

Fire Chaplains perform the following services:

- Crisis intervention involving victims of emergencies
- Death notifications
- Critical incident stress management
- Confidential counseling and referrals for fire personnel and their families
- Visit sick or injured fire personnel at home or in the hospital
- Memorials, funerals, invocations, and wedding ceremonies for fire personnel and their families



**"We're striving to help ease the sufferings of our fellow man wherever our paths shall lead."
-CVFD Chaplains**





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